



Explore Your Benefits

Employee Dental Plans Member Guidebook

The Dental Plan Organizations and The Dental Expense Plan
For the State Health Benefits Program and the School Employees' Health Benefits Program



Plan Year
2020

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INTRODUCTION

The State Health Benefits Program (SHBP) was established in 1961. It offers medical, prescription drug, and dental coverage to qualified State and local government public employees, retirees, and eligible dependents. Local employers must adopt a resolution to participate in the SHBP.

The State Health Benefits Commission (SHBC) is the executive organization responsible for overseeing the SHBP.

The State Health Benefits Program Act is found in the New Jersey Statutes Annotated, Title 52, Article 14-17.25 et seq. Rules governing the operation and administration of the program are found in Title 17, Chapter 9 of the New Jersey Administrative Code.

The School Employees' Health Benefits Program (SEHBP) was established in 2007. It offers medical, prescription drug, and dental coverage to qualified local education public employees, retirees, and eligible dependents. Local education employers must adopt a resolution to participate in the SEHBP.

The School Employees' Health Benefits Commission (SEHBC) is the executive organization responsible for overseeing the SEHBP.

The School Employees' Health Benefits Program Act is found in the New Jersey Statutes Annotated, Title 52, Article 14-17.46 et seq. Rules governing the operation and administration of the program are found in Title 17, Chapter 9 of the New Jersey Administrative Code.

The New Jersey Division of Pensions and Benefits (NJDPB), specifically the Health Benefits Bureau and the Bureau of Policy and Planning, are responsible for the daily administrative activities of the SHBP and the SEHBP.

The Employee Dental Plans consist of the Dental Plan Organizations (DPOs) and the Dental Expense Plan (DEP). The Employee Dental Plans are available to full-time employees of the State of New Jersey, State colleges and universities, certain independent State agencies, and adopting local government and local education employers. Before making any enrollment decision, you should carefully review the standards of eligibility and the conditions, limitations, and exclusions of the benefit coverage offered under each plan. The complete terms of Employee Dental Plans coverage are described in the DPO and DEP contracts with amendments.

Every effort has been made to ensure the accuracy of the *Employee Dental Plans Member Guidebook*. However, State law and the New Jersey Administrative Code govern the SHBP and SEHBP. If there are discrepancies between the information presented in this guidebook and/or plan documents and the law, regulations, or contracts, the law, regulations, and contracts will govern. Furthermore, if you are unsure whether a dental service or procedure is covered, contact your dental plan before you receive services to avoid any denial of coverage issues that could result.

If, after reading this guidebook, you have any questions, comments, or suggestions regarding the information presented, please write to the New Jersey Division of Pensions & Benefits, P.O. Box 295, Trenton, NJ 08625-0295, call us at (609) 292-7524, or send email to: pensions.nj@treas.nj.gov

SECTION ONE

EMPLOYEE DENTAL PLANS ELIGIBILITY

Eligibility for coverage is determined under the provisions of the SHBP. Enrollments, terminations, changes to coverage, etc. must be presented through your employer to the Health Benefits Bureau of the NJDPB.

If you have any questions concerning eligibility provisions, you should see your employer's benefits administrator. You can also contact the NJDPB Office of Client Services at (609) 292-7524 or by email at: pensions.nj@treas.nj.gov

State Employees

To be eligible for State Employee coverage, you must work full-time for the State of New Jersey or be an appointed or an elected official of the State of New Jersey (this includes employees of a State agency or authority and employees of a State college or university). For State employees, full-time requires 35 hours per week or more if required by contract or resolution.

State part-time employees covered under P.L. 2003, c. 172 (Chapter 172), and State intermittent employees covered by negotiated agreements between the State of New Jersey and the Communications Workers of America (CWA) are not eligible for coverage under the Employee Dental Plans.

Local Employees

To be eligible for Employee Dental Plans local employer coverage, you must be a full-time employee or an appointed or elected official receiving a salary from a local government/education employer (county, municipality, county or municipal authority, board of education, etc.) that participates in the SHBP or the SEHBP and has adopted a resolution to provide dental benefits under the Employee Dental Plans.

Each participating local employer defines, in its resolution, the minimum hours required to be considered a full-time employee, but it can be no less than 25 hours per week or more if required by contract. Employment must also be for 12 months per year except for employees whose usual work schedule is 10 months per year (the standard school year).

Local part-time employees covered under Chapter 172 are not eligible for coverage under the Employee Dental Plans.

Eligible Dependents

Your eligible dependents are your spouse, civil union partner, or eligible same-sex domestic partner and/or your eligible children. See the NJDPB website for definitions of eligible dependents and required documentation: www.nj.gov/treasury/pensions

Note: There is no provision for dental coverage under P.L. 2005, c. 375 (Chapter 375), which provides medical and/or prescription drug coverage to over age children until age 31.

Retirees

The Employee Dental Plans are not available to retirees. At retirement, retirees who are eligible for enrollment into the Retired Group of the SHBP or SEHBP may elect to enroll for coverage in the Retiree Dental Plans.

Note: Employees who, at retirement, are eligible to enroll in the Retired Group of the SHBP or SEHBP cannot continue Employee Dental Plan coverage under COBRA. See the "COBRA Coverage" section.

For more information about the Retiree Dental Plans, see the *Dental Plans – Retirees* Fact Sheet, or the *Retiree Dental Plans Member Guidebook*. See the "Health Benefits Publications" section.

COBRA COVERAGE

Continuing Coverage When it Would Normally End

The Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA) is a federally regulated law that gives employees and their eligible dependents the opportunity to remain in their employer's group coverage when they would otherwise lose coverage. COBRA coverage

is available for limited time periods, and the member must pay the full cost of the coverage plus an administrative fee.

Under COBRA, you may elect to continue in any or all of the coverages you had as an active employee or dependent (health, prescription drug, dental, and vision). You may also change your health or dental plan when enrolling in COBRA. You may elect to cover the same dependents that you covered while an active employee, or delete dependents from coverage. However, you cannot add dependents who were not covered while an employee, except during the annual Open Enrollment period or unless a qualifying event (marriage, birth or adoption of a child, etc.) occurs within 60 days of the COBRA event.

The rules and plan provisions that govern COBRA coverage for the Employee Dental Plans are the same as those for the SHBP/SEHBP medical plans. Please refer to the *Summary Program Description* for additional information about your rights and responsibilities under COBRA. See the "Health Benefits Publications" section for information on how to obtain this publication.

SECTION TWO

EMPLOYEE DENTAL PLANS

All benefits listed in this guidebook may be subject to limitations and exclusions as described in subsequent sections. Services or supplies not listed in this guidebook may still be eligible under this plan.

GENERAL CONDITIONS OF THE DENTAL PLANS

Enrollment

Enrollment in a dental plan is optional. If you do not enroll when first eligible, you will have the option to enroll each year during the annual SHBP/SEHBP Open Enrollment Period.

In deciding whether to enroll and which plan to choose, you should consider the differences in out-of-pocket costs, the covered services between a Dental Plan Organization (DPO) and the Dental Expense Plan (DEP), and the degree of flexibility that you may want in selecting a dentist.

Eligibility for coverage is determined under the provisions of the SHBP/SEHBP. Enrollments, terminations, changes to coverage, etc. must be presented through your employer to the Health Benefits Bureau of the NJDPB.

Limitation on Changing Dental Plans

If you choose to enroll in a dental plan, you must remain in the dental plan you select for at least 12 months.

Dual Dental Enrollment is Prohibited

SHBP/SEHBP regulations prohibit two members who are married to each other, civil union partners, or eligible same-sex domestic partners, and who are both enrolled in the SHBP or SEHBP, from enrolling under more than one of the dental plans. An individual may belong to a dental plan as an employee or as a dependent but not as both. Furthermore, two SHBP and/or SEHBP members cannot both cover the same children as dependents under their dental plan coverage.

In cases of divorce or single parent coverage of dependents, there is no coordination of benefits under two dental plans. That is, once a claim has been submitted for payment under one plan it is not eligible for additional payment under another dental plan.

Other Enrollment Information

Except as indicated above, the rules for enrollment and information on maintaining coverage in the Employee Dental Plans are the same as those for the SHBP/SEHBP medical plans. Please refer to the *Summary Pro-*

gram Description for additional information about enrollment, dates of coverage, and other coverage provisions under the SHBP and SEHBP.

DENTAL PLAN CHOICES

You may choose to enroll in one of two different types of dental plans:

- The **Dental Plan Organizations (DPOs)** are companies that contract with a network of providers for dental services. There are several DPOs participating in the Employee Dental Plans from which you may choose. You must use providers participating with the DPO you select to receive coverage. Be sure you confirm that the dentist or dental facility you select is taking new patients and participates with the Employee Dental Plans, since DPOs also service other organizations.
- The **Dental Expense Plan (DEP)** is a traditional indemnity plan that allows you to obtain services from any dentist. After you satisfy the \$50 annual deductible (the deductible applies to non-preventive services only), you are reimbursed a percentage of the reasonable and customary charges for the services that are covered under the DEP. This plan is administered under a contract between the SHBC and Aetna Life Insurance Company (Aetna).

LEVELS OF COVERAGE

There are four levels of coverage:

- **Single:** covers the employee only;
- **Member and Spouse/Partner:** covers the employee and spouse, civil union partner, or eligible domestic partner;
- **Parent and Child(ren):** covers the employee and all enrolled eligible children; or
- **Family:** covers employee, spouse or partner, and all enrolled eligible children.

DENTAL PLAN PREMIUMS

The cost for participation in a dental plan is shared by the State or local employer and dental plan participants. For a current list of premium rates and payroll deduction schedules, please see your benefits administrator.

State Employees

For State employees paid through the State's Centralized Payroll Unit, premium payments are made through biweekly payroll deductions.

For all other State employees, premium payments are made through a deduction schedule determined by your employer.

State employee premiums can be paid on a pre-tax basis through participation in the Premium Option Plan (POP) of the State's IRC Section 125 Program, Tax\$ave. Participation in POP is automatic unless you specifically decline enrollment. See the "Tax\$ave" section for more information.

Local Government and Local Education Employees

For local employees, premium payments are made through a deduction schedule determined by your employer.

Note: The State Tax\$ave program is not available to local employees. Contact your employer to find out if you are eligible to pay premiums on a pre-tax basis through an IRC Section 125 Program offered by your employer.

EXTENSION OF COVERAGE PROVISIONS

If Eligibility Ends While Undergoing Treatment

If your coverage is terminated voluntarily or due to non-payment of premiums, there is no extension of ongoing treatment for you or your dependents.

Once coverage is terminated for you or any of your dependents, there is no eligibility for continuation of the Employee Dental Plans under the provisions of COBRA. There is also no conversion to an individual policy authorized under this plan.

If you die, and your dependent does not elect to continue Employee Dental Plans coverage under their own account and is undergoing treatment, your dependent's coverage will be extended to cover the following procedures for up to 30 days following the end of their coverage:

- Production of an appliance or modification of an appliance for which the impression was taken while the person was covered;
- Preparation of a crown or restoration for which a tooth was prepared while the person was covered; and
- Root canal therapy for which the pulp chamber was opened while the person was covered.

For Children Over the Age of 26 With Disabilities

In certain circumstances, coverage can be continued for a dependent child over the age of 26. See the NJDPB website at: www.nj.gov/treasury/pensions for more information about extending coverage for children with disabilities.

Transition of Care

The dental plan shall ensure that all members currently undergoing dental treatment for any condition be transitioned into the new plan without any disruption in coverage or access to providers.

ORTHODONTICS TAKEOVERS FROM PREVIOUS INSURANCE CARRIER

When a member chooses to elect the SHBP/SEHBP Dental Plan, the following items need to occur for orthodontics procedures to be considered eligible under the plan:

- The member must have been covered by an insurance carrier;
- The treatment is only eligible for consideration under the SHBP/SEHBP Plan if the prior carrier covered and considered the member's orthodontic treatment plan;
- The treatment must have started prior to the SHBP/SEHBP Plan effective date;
- The member must provide the new carrier with the banding date, treatment plan, and length of treatment;
- The member must provide the new carrier with the amount the prior carrier paid to date by submitting the necessary documentation;
- Bands need to be placed on the patient's teeth before reaching the plan's specified age limit; and
- Any amounts paid by the prior carrier will be updated to the SHBP/SEHBP orthodontic maximums. The entire amount paid out will be subject to the SHBP/SEHBP plan maximum rather than the prior carrier's maximum.

Note: If the new plan does not cover orthodontia, no benefits will be paid.

SPECIAL PROVISIONS OF THE EMPLOYEE DENTAL PLANS

Coordination of Benefits With Other Insurance Plans

There is no coordination of benefits between two SHBP/SEHBP dental plans because no individual is eligible for coverage in more than one dental plan.

If you and your dependents are also covered for dental expenses by other plans, certain rules apply that determine which plan provides the primary coverage and how much each plan will reimburse you. The purpose

of these rules is to prevent a combined reimbursement from both plans that exceeds the expenses that you actually incur. Although there may be special cases not described here, the usual determination of which plan provides primary coverage is as follows:

- The employee's primary dental coverage is provided by the DEP or the DPO;
- If your spouse/partner is enrolled as your dependent and is also covered by a dental plan through his or her employer, your spouse/partner's primary coverage is through the dental plan offered by his or her employer;
- If your children are enrolled as dependents in your plan and your spouse/partner's plan, their primary coverage is provided by the dental plan of the parent whose birthday falls earlier in the year. If your spouse/partner's plan does not follow this rule, then the rule in the other program will determine the order of benefits; or
- In the case of a separation, divorce, dissolution of a civil union or domestic partnership, or parents who are not married, the primary coverage for a child is provided in this order: by the plan of the parent who is legally responsible for the dental expenses of the child; by the plan of the parent with custody of the child; by the plan of the spouse/partner of the parent with custody of the child; or by the plan of the non-custodial parent.

THIRD PARTY LIABILITY

Repayment Agreement

If you have received benefits from your dental plan for services that are related to either an automobile accident or your work, the Employee Dental Plans have the right to recover those payments. This means that if your dental expenses are also reimbursed by a third party

through a settlement, satisfied by a judgment, or other means, you are required to return any benefits paid for illness or injury to the Employee Dental Plans. The repayment will only be equal to the amount paid by the Employee Dental Plans.

This provision is binding whether the payment received from the third party is the result of a legal judgment, an arbitration award, a compromise settlement, or any other arrangement, whether or not the third party has admitted liability for the payment.

Recovery Right

You are required to cooperate with the Employee Dental Plans in recovering any benefits paid by the plan that may also be payable by a third party. The Employee Dental Plans may:

- Assume your right to receive payment for benefits from the third party;
- Require you to provide all information and sign and return all documents necessary to exercise the Employee Dental Plans' rights under this provision, before any benefits are provided under your group's policy; or
- Require you to give testimony, answer interrogatories, attend depositions, and comply with all legal actions which the Employee Dental Plans may find necessary to recover money from all sources when a third party may be responsible for damages or injuries.

HIPAA PRIVACY

The SHBP and SEHBP make every effort to safeguard the health information of their members and comply with the privacy provisions of the federal Health Insurance Portability and Accountability Act (HIPAA) of 1996. HIPAA requires medical and dental plans to maintain the privacy of any personal information relating to its members' physical or mental health. the "Notice of Privacy Practices" section for further information.

AUDIT OF DEPENDENT COVERAGE

Periodically the NJDPB performs an audit using a random sample of members to determine if enrolled dependents are eligible under plan provisions. Proof of dependency such as a marriage, civil union, birth certificates, or tax returns are required and coverage for ineligible dependents will be terminated. Failure to respond to the audit will result in the termination of all coverage and may include financial restitution for claims paid. Members who are found to have intentionally enrolled an ineligible person for coverage will be prosecuted to the fullest extent of the law.

HEALTH CARE FRAUD

Health care fraud is an intentional deception or misrepresentation that results in an unauthorized benefit to a member or to some other person. Any individual who willfully and knowingly engages in an activity intended to defraud the SHBP or SEHBP will face disciplinary action that could include termination of employment and may result in prosecution. Any member who receives monies fraudulently from a health plan will be required to fully reimburse the plan.

SECTION THREE

THE DENTAL PLAN ORGANIZATIONS

A Dental Plan Organization (DPO) is similar to a medical Health Maintenance Organization (HMO) program. The full cost for most services is prepaid to your dentist, but certain services require an additional copayment from you. Also, if you choose a more expensive treatment than deemed appropriate by your dental provider, you must pay the extra cost. Further, you will not be covered for services if you go to a dentist who is not a member of your DPO, unless you are referred by your DPO dentist. There are several DPOs included among the Employee Dental Plans. Among these organizations, there are two types of plans – Dental Center and Individual Practice Associations (IPA).

- **Dental Centers** employ a group of dentists and technicians who are located at a central office. In a Dental Center Plan, you do not have the option to select a particular dentist unless permitted by the Dental Center. However, some DPOs offer both a Dental Center and a list of participating dentists, thereby giving you the option of selecting a center or a particular dentist.
- **Individual Practice Associations (IPA)** consist of a network of participating dentists who work in their own offices. If you choose an IPA, you must select a specific dentist in the IPA who will treat you and your dependents.

The DPO dentist is responsible for providing all of the services that are listed as covered in this guidebook. If the participating dentist that you have selected does not provide a specific service, then the DPO must refer you to another participating dentist located within 10 miles of your dentist's office (or 20 miles for orthodontic service). If you agree, the DPO may also refer you to a dentist located beyond these limits.

If the DPO has no participating dentist who can provide the service in your geographical area, the DPO must refer you to a nonparticipating dentist within the 10- or 20-mile limit. If there is no dentist within this area, you must be referred to the dentist closest to your dentist's office.

If the DPO dentist refers you to another dentist and that referral is approved by the DPO, you will have the same coverage for the service as if you had been treated by your dentist. However, if you select an outside dentist on your own, the service will not be covered.

CONSIDERATIONS IN CHOOSING A DPO

- Obtain information about the DPOs and participating dentists from your benefits administrator or the NJDPB website. If you choose a dentist rather than a Dental Center, check with the DPO and the dentist to be sure that the dentist: is a member of the DPO; services members of the Employee Dental Plans; and will accept you as a new patient.
- If you choose a dentist, you should check with the dentist to make sure that he or she plans to stay in the DPO. If the dentist leaves, you will have to select another dentist who participates with that DPO.
- You should check to determine that the DPO dentist or center can serve the needs of your entire family and whether the days and hours of operation are convenient for you and your family.
- If your dentist leaves the DPO, and there are no other dentists in the DPO within 30 miles of your home, you may switch to another dental plan (either another DPO or the DEP).

COVERED SERVICES

The following is a list of covered services and, if applicable, required copayments. Copayments are your portion of the cost for the service.

| Codes | Description of Covered Services | Copayments |
|---|--|------------|
| D0100-D0999 I. Diagnostic | | |
| Clinical Oral Evaluations <i>Oral evaluations are limited to two in a calendar year. Emergency or limited oral evaluations are covered, limited to one evaluation per patient, per dentist, per calendar year. There are no copayments for diagnostic services.</i> | | |
| D0120 | Periodic Oral Evaluation | \$0 |
| D0140 | Limited Oral Evaluation — Problem Focused | \$0 |
| D0145 | Oral Evaluation for Patient Under Three Years of Age and Counseling With Primary Caregiver | \$0 |
| D0150 | Comprehensive Oral Evaluation — New or Established Patient | \$0 |
| D0160 | Detailed and Extensive Oral Evaluation — Problem Focused, by Report | \$0 |
| Radiographs <i>Bitewing X-rays are limited to two series of up to four films in a calendar year; set of full mouth X-rays are limited to once per 36 month interval; no more than 18 films per set of mouth X-rays.</i> | | |
| D0210 | Intraoral — Complete Series of Radiographic Images | \$0 |
| D0220 | Intraoral — Periapical — First Radiographic Image | \$0 |
| D0230 | Intraoral — Periapical — Each Additional Radiographic Image | \$0 |
| D0240 | Intraoral — Occlusal Radiographic Image | \$0 |

| Codes | Description of Covered Services | Copayments |
|---|--|------------|
| D0250 | Extraoral — 2D Projection Radiographic Image created using a Stationary Radiation Source, and Detector | \$0 |
| D0251 | Extraoral — Posterior Dental Radiographic Image | \$0 |
| D0270 | Bitewings — Single Radiographic Image | \$0 |
| D0272 | Bitewings — Two Radiographic Images | \$0 |
| D0273 | Bitewings — Three Radiographic Images | \$0 |
| D0274 | Bitewings — Four Radiographic Images | \$0 |
| D0277 | Vertical Bitewings — Seven to Eight Radiographic Images | \$0 |
| D0330 | Panoramic Radiographic Image | \$0 |
| D0340 | 2D Cephalometric Radiographic Image — Acquisition, Measurement and Analysis | \$0 |
| D0391 | Interpretation of Diagnostic Image by a Practitioner Not Associated With the Capture of the Image, Including Report | \$0 |
| Test and Laboratory Examinations | | |
| D0414 | Laboratory Processing of Microbial Specimen to Include Culture and Sensitivity Studies, and Preparation and Transmission of Written Report | \$0 |
| D0415 | Collection of Microorganisms for Culture and Sensitivity | \$0 |
| D0416 | Viral Culture | \$0 |
| D0425 | Caries Susceptibility Tests | \$0 |
| D0460 | Pulp Vitality Tests | \$0 |
| D0470 | Diagnostic Casts | \$0 |

| Codes | Description of Covered Services | Copayments |
|---|--|------------|
| D0600 | Non-ionizing Diagnostic Procedure Capable of Quantifying, Monitoring, and Recording Changes in Structure of Enamel, Dentin, and Cementum | \$0 |
| D1000-D1999 II. Preventive | | |
| Dental Prophylaxis <i>Limited to two in a calendar year</i> | | |
| D1110 | Prophylaxis — Adult | \$0 |
| D1120 | Prophylaxis — Child | \$0 |
| Topical Fluoride Treatment (Office Procedure) <i>Limited to two in a calendar year, and only for eligible dependent children under the age of 19 years.</i> | | |
| D1206 | Topical Application of Fluoride Varnish | \$0 |
| D1208 | Topical Application of Fluoride | \$0 |
| Other Preventive Services <i>Sealants are limited to once per lifetime for permanent molars of eligible dependent children under the age of 19 years.</i> | | |
| D1330 | Oral Hygiene Instruction | \$0 |
| D1351 | Sealant — Per Tooth | \$0 |
| D1352 | Preventive Resin Restoration in a Moderate to High Caries Risk Patient - Permanent Tooth | \$0 |
| D1353 | Sealant Repair — Per Tooth | \$0 |
| D1354 | Interim Caries Arresting Medicament Application | \$0 |
| Space Maintenance (Passive Appliances) | | |
| D1510 | Space Maintainer — Fixed — Unilateral Excludes a Distal Shoe Space Maintainer - Per Quadrant | \$0 |
| D1515 | Space Maintainer — Fixed — Bilateral | \$0 |

| Codes | Description of Covered Services | Copayments |
|---|--|------------|
| D1520 | Space Maintainer — Removable — Unilateral - Per Quadrant | \$0 |
| D1525 | Space Maintainer — Removable — Bilateral | \$0 |
| D1551 | Re-Cement or Re-Bond Bilateral Space Maintainer - Maxillary | \$0 |
| D1552 | Re-Cement or Re-Bond Bilateral Space Maintainer - Mandibular | \$0 |
| D1553 | Re-Cement or Re-Bond Bilateral Space Maintainer - Per Quadrant | \$0 |
| D1556 | Removal of Fixed Unilateral Space Maintainer - Per Quadrant | \$0 |
| D1557 | Removal of Fixed Unilateral Space Maintainer - Maxillary | \$0 |
| D1558 | Removal of Fixed Unilateral Space Maintainer - Mandibular | \$0 |
| D1575 | Distal Shoe Space Maintainer — Fixed — Unilateral - Per Quadrant | \$0 |
| D2000-D2999 III. Restorative | | |
| <i>The replacement of a crown is covered only after a five-year period measured from the date on which the crown was previously placed.</i> | | |
| Amalgam Restorations (Including Polishing) | | |
| D2140 | Amalgam — One Surface — Primary or Permanent | \$0 |
| D2150 | Amalgam — Two Surfaces — Primary or Permanent | \$0 |
| D2160 | Amalgam — Three Surfaces — Primary or Permanent | \$0 |
| D2161 | Amalgam — Four or More Surfaces — Primary or Permanent | \$0 |
| Resin Restorations | | |

| Codes | Description of Covered Services | Copayments |
|---------------------------------|---|------------|
| D2330 | Resin-Based Composite — One Surface — Anterior | \$0 |
| D2331 | Resin-Based Composite — Two Surfaces — Anterior | \$0 |
| D2332 | Resin-Based Composite — Three Surfaces — Anterior | \$0 |
| D2335 | Resin-Based Composite — Four or More Surfaces or Involving Incisal Angle — Anterior | \$0 |
| D2390 | Resin-Based Composite Crown — Anterior | \$35 |
| D2391 | Resin-Based Composite — One Surface — Posterior | \$15 |
| D2392 | Resin-Based Composite — Two Surfaces — Posterior | \$25 |
| D2393 | Resin-Based Composite — Three Surfaces — Posterior | \$35 |
| D2394 | Resin-Based Composite — Four or More Surfaces — Posterior | \$45 |
| Inlay/Onlay Restorations | | |
| D2510 | Inlay — Metallic — One Surface | \$100 |
| D2520 | Inlay — Metallic — Two Surfaces | \$100 |
| D2530 | Inlay — Metallic — Three or More Surfaces | \$100 |
| D2542 | Onlay — Metallic — Two Surfaces | \$100 |
| D2543 | Onlay — Metallic — Three Surfaces | \$100 |
| D2544 | Onlay — Metallic — Four or More Surfaces | \$100 |
| D2610 | Inlay — Porcelain/Ceramic — One Surface | \$115 |
| D2620 | Inlay — Porcelain/Ceramic — Two Surfaces | \$115 |

| Codes | Description of Covered Services | Copayments |
|--|--|------------|
| D2630 | Inlay — Porcelain/Ceramic — Three or More Surfaces | \$115 |
| D2642 | Onlay — Porcelain/Ceramic — Two Surfaces | \$115 |
| D2643 | Onlay — Porcelain/Ceramic — Three Surfaces | \$115 |
| D2644 | Onlay — Porcelain/Ceramic — Four or More Surfaces | \$115 |
| D2650 | Inlay — Resin-Based Composite — One Surface | \$115 |
| D2651 | Inlay — Resin-Based Composite — Two Surfaces | \$115 |
| D2652 | Inlay — Resin-Based Composite — Three or More Surfaces | \$115 |
| D2662 | Onlay — Resin-Based Composite — Two Surfaces | \$115 |
| D2663 | Onlay — Resin-Based Composite — Three Surfaces | \$115 |
| D2664 | Onlay — Resin-Based Composite — Four or More Surfaces | \$115 |
| Crowns — Single Restorations Only | | |
| D2710 | Crown — Resin-Based Composite (Indirect) (See Note) | \$115 |
| D2720 | Crown — Resin With High Noble Metal | \$150 |
| D2721 | Crown — Resin With Predominantly Base Metal | \$150 |
| D2722 | Crown — Resin With Noble Metal | \$150 |
| D2740 | Crown — Porcelain/Ceramic Substrate | \$200 |
| D2750 | Crown — Porcelain Fused to High Noble Metal | \$225 |

| Codes | Description of Covered Services | Copayments |
|--|---|------------|
| D2751 | Crown — Porcelain Fused to Predominantly Base Metal | \$200 |
| D2752 | Crown — Porcelain Fused to Noble Metal | \$200 |
| D2753 | Crown - Porcelain Fused to Titanium and Titanium Alloys | \$200 |
| D2780 | Crown — 3/4 Cast High Noble Metal | \$225 |
| D2781 | Crown — 3/4 Cast Predominantly Base Metal | \$200 |
| D2790 | Crown — Full Cast High Noble Metal | \$225 |
| D2791 | Crown — Full Cast Predominantly Base Metal | \$200 |
| D2792 | Crown — Full Cast Noble Metal | \$200 |
| D2794 | Crown — Titanium and Titanium Alloys | \$225 |
| Note: There is no copayment for procedure D2710 when performed in conjunction with a permanent crown on the same tooth. | | |

| Codes | Description of Covered Services | Copayments |
|-----------------------------------|---|------------|
| Other Restorative Services | | |
| D2910 | Recement Inlay, Onlay, or Partial Coverage Restoration | \$0 |
| D2915 | Recement Cast or Prefabricated Post and Core | \$0 |
| D2920 | Recement Crown | \$0 |
| D2921 | Reattachment of Tooth Fragment Incisal Edge or Cusp | \$0 |
| D2929 | Prefabricated Porcelain/ Ceramic Crown — Primary Tooth | \$49 |
| D2930 | Prefabricated Stainless Steel Crown — Primary Tooth | \$35 |
| D2931 | Prefabricated Stainless Steel Crown — Permanent Tooth | \$35 |
| D2932 | Prefabricated Resin Crown | \$35 |
| D2933 | Prefabricated Stainless Steel Crown With Resin Window | \$35 |
| D2934 | Prefabricated Esthetic Coated Stainless Steel Crown — Primary Tooth | \$35 |
| D2940 | Protective Restoration | \$0 |
| D2941 | Interim Therapeutic Restoration — Primary Dentition | \$0 |
| D2950 | Core Buildup, Including any Pins | \$0 |
| D2951 | Pin Retention — Per Tooth in Addition to Restoration | \$0 |
| D2952 | Cast Post and Core in Addition to Crown | \$40 |
| D2954 | Prefabricated Post and Core in Addition to Crown | \$40 |
| D2955 | Post Removal | \$0 |
| D2971 | Additional Procedures to Construct New Crown under Existing Partial Denture Framework | \$0 |

| Codes | Description of Covered Services | Copayments |
|--|---|------------|
| D2980 | Crown Repair Necessitated by Restorative Material Failure | \$0 |
| D2981 | Inlay Repair Necessitated by Restorative Material Failure | \$0 |
| D2982 | Onlay Repair Necessitated by Restorative Material Failure | \$0 |
| D2983 | Veneer Repair Necessitated by Restorative Material Failure | \$0 |
| D2990 | Resin Infiltration of Incipient Smooth Surface Lesions | \$0 |
| D3000-D3999 IV. Endodontics | | |
| Pulp Capping | | |
| D3110 | Pulp Capping — Direct — Excluding Final Restoration | \$0 |
| D3120 | Pulp Capping — Indirect — Excluding Final Restoration | \$0 |
| Pulpotomy | | |
| D3220 | Therapeutic Pulpotomy — Excluding Final Restoration | \$25 |
| D3222 | Partial Pulpotomy for Apexogenesis — Permanent Tooth With Incomplete Root Development | \$25 |
| Endodontic Therapy on Primary Teeth | | |
| D3230 | Pulpal Therapy (Resorbable Filling) — Anterior-Primary Tooth — Excluding Final Restoration | \$20 |
| D3240 | Pulpal Therapy (Resorbable Filling) — Posterior-Primary Tooth — Excluding Final Restoration | \$20 |
| Endodontic Therapy | | |
| D3310 | Anterior (Excluding Final Restoration) | \$100 |
| D3320 | Bicuspid (Excluding Final Restoration) | \$125 |

| Codes | Description of Covered Services | Copayments |
|---|---|------------|
| D3330 | Molar (Excluding Final Restoration) | \$150 |
| Endodontic Retreatment | | |
| D3346 | Retreatment of Previous Root Canal Therapy — Anterior | \$125 |
| D3347 | Retreatment of Previous Root Canal Therapy — Bicuspid | \$150 |
| D3348 | Retreatment of Previous Root Canal Therapy — Molar | \$175 |
| Apexification/Recalcification Procedures | | |
| D3351 | Apexification/Recalcification — Initial Visit | \$35 |
| D3352 | Apexification/Recalcification — Interim Medication Replacement | \$35 |
| D3353 | Apexification/Recalcification — Final Visit | \$35 |
| Apicoectomy/Periapical Services | | |
| D3410 | Apicoectomy/Periradicular Surgical — Anterior | \$90 |
| D3421 | Apicoectomy/Periradicular Surgical — Bicuspid First Root | \$90 |
| D3425 | Apicoectomy/Periradicular Surgical — Molar First Root | \$90 |
| D3426 | Apicoectomy/Periradicular Surgical — Each Additional Root | \$40 |
| D3427 | Periradicular Surgical — Without Apicoectomy | \$90 |
| D3430 | Retrograde Filling — Per Root | \$20 |
| D3450 | Root Amputation — Per Root | \$40 |
| Other Endodontic Procedures | | |
| D3910 | Surgical Procedure for Isolation of Tooth With Rubber Dam | \$0 |
| D3920 | Hemisection (Including any Root Removal) — Not Including Root Canal Therapy | \$60 |

| Codes | Description of Covered Services | Copayments |
|---|---|------------|
| D4000-D4999 V. Periodontics | | |
| <i>Coverage for surgical periodontal procedures, excluding scaling and root planing, is limited to one surgical periodontal treatment per quadrant every 36 months; coverage for scaling and root planing is limited to one nonsurgical periodontal treatment per quadrant every 12 months.</i> | | |
| Surgical Services | | |
| D4210 | Gingivectomy or Gingivoplasty — Four or more Contiguous Teeth or Tooth Bounded Spaces per Quadrant | \$85 |
| D4211 | Gingivectomy or Gingivoplasty — One to Three Contiguous Teeth or Tooth Bounded Spaces per Quadrant | \$30 |
| D4212 | Gingivectomy or Gingivoplasty to Allow Access for Restorative Procedure — Per Tooth | \$12 |
| D4240 | Gingival Flap Procedure Including Root Planing — Four or more Contiguous Teeth or Tooth Bounded Spaces per Quadrant | \$90 |
| D4241 | Gingival Flap Procedure including Root Planing — One to Three Contiguous Teeth or Tooth Bounded Spaces per Quadrant | \$60 |
| D4245 | Apically Positioned Flap | \$90 |
| D4249 | Clinical Crown Lengthening — Hard Tissue | \$90 |
| D4260 | Osseous Surgery (Including Flap Entry and Closure) — Four or more Contiguous Teeth or Tooth Bounded Spaces per Quadrant | \$175 |
| D4261 | Osseous Surgery (Including Flap Entry and Closure) — One to Three Contiguous Teeth or Tooth Bounded Spaces per Quadrant | \$100 |

| Codes | Description of Covered Services | Copayments |
|-------|--|------------|
| D4263 | Bone Replacement Graft — Retained Natural Tooth — First Site in Quadrant Site | \$100 |
| D4264 | Bone Replacement Graft — Retained Natural Tooth — Each Additional Site in Quadrant | \$50 |
| D4266 | Guided Tissue Regeneration — Resorbable Barrier per Site | \$90 |
| D4267 | Guided Tissue Regeneration — Non-resorbable Barrier per Site (Includes Membrane Removal) | \$90 |
| D4270 | Pedicle Soft Tissue Graft Procedure | \$175 |
| D4273 | Autogenous Connective Tissue Graft Procedures (Including Donor and Recipient Surgical Sites) — First Tooth, Implant, or Edentulous Tooth Position in Graft | \$175 |
| D4274 | Mesial/Distal Procedure — Single Tooth (When not Performed in Conjunction With Surgical Procedures in the same Anatomical Area) | \$40 |
| D4275 | Non-Autogenous Connective Tissue Graft (Including Recipient Site and Donor Material) — First Tooth, Implant, or Edentulous Tooth Position in Graft | \$175 |
| D4276 | Combined Connective Tissue and Double Pedicle Graft — Per Tooth | \$175 |
| D4277 | Free Soft Tissue Graft Procedure (Including Recipient and Donor Surgical Sites) — First Tooth, Implant, or Edentulous Tooth Position in a Graft | \$70 |

| Codes | Description of Covered Services | Copayments |
|--|--|------------|
| D4278 | Free Soft Tissue Graft Procedure (Including Recipient and Donor Surgical Sites) — Each additional Contiguous Tooth, Implant, or Edentulous Tooth Position in same Graft Site | \$35 |
| D4283 | Autogenous Connective Tissue Graft Procedure (Including Donor and Recipient Surgical Sites) — Each additional Contiguous Tooth, Implant, or Edentulous Tooth Position in same Graft Site | \$96 |
| D4285 | Non-Autogenous Connective Tissue Graft Procedure (Including Recipient Surgical Site and Donor Material) — Each Additional Contiguous Tooth, Implant, or Edentulous Tooth Position in same Graft Site | \$96 |
| Non-Surgical Periodontal Services | | |
| D4320 | Provisional Splinting — Intracoronal | \$0 |
| D4321 | Provisional Splinting — Extracoronal | \$0 |
| D4341 | Periodontal Scaling and Root Planing — Four or More Teeth per Quadrant | \$55 |
| D4342 | Periodontal Scaling or Root Planing — One to Three Teeth per Quadrant | \$40 |
| D4346 | Scaling in Presence of Generalized Moderate or Severe Gingival Inflammation — Full Mouth, after Oral Evaluation | \$28 |
| D4355 | Full Mouth Debridement to Enable Comprehensive Periodontal Evaluation and Diagnosis | \$55 |

| Codes | Description of Covered Services | Copayments |
|--|---|------------|
| Other Periodontal Services | | |
| D4910 | Periodontal Maintenance | \$30 |
| D4920 | Unscheduled Dressing Change (By someone other than Treating Dentist) | \$0 |
| D5000-D5999 VI. Prosthodontics (Removable) | | |
| <i>The replacement of an existing removable prosthetic appliance is covered only after a five-year period measured from the date on which the appliance was previously placed.</i> | | |
| Complete Dentures <i>Including Routine Post Delivery Care</i> | | |
| D5110 | Complete Denture — Maxillary | \$250 |
| D5120 | Complete Denture — Mandibular | \$250 |
| D5130 | Immediate Denture — Maxillary | \$275 |
| D5140 | Immediate Denture — Mandibular | \$275 |
| Partial Dentures <i>Including Routine Post Delivery Care</i> | | |
| D5211 | Maxillary Partial Denture — Resin Base (Including any Conventional Clasps, Rests, and Teeth) | \$250 |
| D5212 | Mandibular Partial Denture — Resin Base (Including any Conventional Clasps, Rests, and Teeth) | \$250 |
| D5213 | Maxillary Partial Denture — Cast Metal Framework w/ Resin Denture Bases (Including Retentive/Clasping Materials,) | \$275 |
| D5214 | Mandibular Partial Denture — Cast Metal Framework With Resin Denture Bases (Including Retentive/Clasping Materials) | \$275 |

| Codes | Description of Covered Services | Copayments |
|-------|--|------------|
| D5221 | Immediate Maxillary Partial Denture — Resin Base (Including Retentive/Clasping Materials) | \$288 |
| D5222 | Immediate Mandibular Partial Denture — Resin Base (Including Retentive/Clasping Materials) | \$288 |
| D5223 | Immediate Maxillary Partial Denture — Cast Metal Framework With Resin Denture Bases (Including Retentive/Clasping Materials, Rests, and Teeth) Includes limited Follow-up Care Only; Does not Include Future Rebasings | \$316 |
| D5224 | Immediate Mandibular Partial Denture — Cast Metal Framework With Resin Denture Bases (Including Retentive/Clasping Materials, Rests, and Teeth) | \$316 |
| D5225 | Maxillary Partial Denture — Flexible Base (Including any Clasps, Rests, and Teeth) | \$300 |
| D5226 | Mandibular Partial Denture — Flexible Base (Including any Clasps, Rests, and Teeth) | \$300 |
| D5281 | Removable Unilateral Partial Denture — One Piece Cast Metal (Including Clasps and Teeth) | \$125 |
| D5284 | Removable Unilateral Partial Denture - One Piece Flexible Base (Including Clasps and teeth) - Per Quadrant | \$150 |
| D5286 | Removable Unilateral Partial Denture - One Piece Resin (Including Clasps and teeth) - Per Quadrant | \$125 |

| Codes | Description of Covered Services | Copayments |
|---|---|------------|
| Adjustments to Removable Protheses | | |
| D5410 | Adjust Complete Denture — Maxillary | \$0 |
| D5411 | Adjust Complete Denture — Mandibular | \$0 |
| D5421 | Adjust Partial Denture — Maxillary | \$0 |
| D5422 | Adjust Partial Denture — Mandibular | \$0 |
| Repairs to Complete Dentures | | |
| D5510 | Repair Broken Complete Denture Base | \$35 |
| D5520 | Replace Missing or Broken Teeth — Complete Denture — Each Tooth | \$35 |
| Repairs to Partial Dentures | | |
| D5610 | Repair Resin Denture Base | \$35 |
| D5620 | Repair Cast Framework | \$35 |
| D5630 | Repair or Replace Broken Clasp — Per Tooth | \$35 |
| D5640 | Replace Broken Teeth — Per Tooth | \$35 |
| D5650 | Add Tooth to Existing Partial Denture | \$35 |
| D5660 | Add Clasp to Existing Partial Denture — Per Tooth | \$35 |
| Denture Rebase Procedures | | |
| D5710 | Rebase Complete Maxillary Denture | \$85 |
| D5711 | Rebase Complete Mandibular Denture | \$85 |
| D5720 | Rebase Maxillary Partial Denture | \$85 |
| D5721 | Rebase Mandibular Partial Denture | \$85 |

| Codes | Description of Covered Services | Copayments |
|--|--|------------|
| Denture Reline Procedures | | |
| D5730 | Reline Complete Maxillary Denture — Chairside | \$40 |
| D5731 | Reline Complete Mandibular Denture — Chairside | \$40 |
| D5740 | Reline Maxillary Partial Denture — Chairside | \$40 |
| D5741 | Reline Mandibular Partial Denture — Chairside | \$40 |
| D5750 | Reline Complete Maxillary Denture — (Lab Process) | \$40 |
| D5751 | Reline Complete Mandibular Denture — (Lab Process) | \$40 |
| D5760 | Reline Maxillary Partial Denture — (Lab Process) | \$40 |
| D5761 | Reline Mandibular Partial Denture — (Lab Process) | \$40 |
| Other Removable Prosthetic Services | | |
| D5810 | Interim Complete Denture (Maxillary) | \$40 |
| D5811 | Interim Complete Denture (Mandibular) | \$40 |
| D5820 | Interim Partial Denture (Maxillary) | \$40 |
| D5821 | Interim Partial Denture (Mandibular) | \$40 |
| D5850 | Tissue Conditioning (Maxillary) | \$40 |
| D5851 | Tissue Conditioning (Mandibular) | \$40 |
| D6200-D6999 IX. Prosthodontics, Fixed | | |
| Fixed Partial Denture Pontics | | |

| Codes | Description of Covered Services | Copayments |
|--|--|------------|
| D6097 | Abutment Supported Crown - Porcelain Fused to Titanium and Titanium Alloys | \$200 |
| D6210 | Pontic — Cast High Noble Metal | \$225 |
| D6211 | Pontic — Cast Predominantly Base Metal | \$200 |
| D6212 | Pontic — Cast Noble Metal | \$200 |
| D6214 | Pontic — Titanium | \$225 |
| D6240 | Pontic — Porcelain Fused to High Noble Metal | \$225 |
| D6241 | Pontic — Porcelain Fused to Predominantly Base Metal | \$200 |
| D6242 | Pontic — Porcelain Fused to Noble Metal | \$200 |
| D6243 | Pontic - Porcelain Fused to Titanium and Titanium Alloys | \$200 |
| D6245 | Pontic — Porcelain/Ceramic | \$200 |
| D6250 | Pontic — Resin With High Noble Metal | \$150 |
| D6251 | Pontic — Resin With Predominantly Base Metal | \$150 |
| D6252 | Pontic — Resin With Noble Metal | \$150 |
| Fixed Partial Denture Retainers — Inlays/Onlays | | |
| D6545 | Retainer — Cast Metal for Resin Bonded Fixed Prosthesis | \$100 |
| D6549 | Resin Retainer — For Resin Bonded Fixed Prosthesis | \$75 |
| D6602 | Inlay — Cast High Noble Metal — Two Surfaces | \$75 |
| D6603 | Inlay — Cast High Noble Metal — Three or More Surfaces | \$175 |
| D6604 | Inlay — Cast Predominantly Base Metal — Two Surfaces | \$100 |

| Codes | Description of Covered Services | Copayments |
|--|---|------------|
| D6605 | Inlay — Cast Predominantly Base Metal — Three or More Surfaces | \$100 |
| D6606 | Inlay — Cast Noble Metal — Two Surfaces | \$155 |
| D6607 | Retainer Inlay — Cast Noble Metal — Three or More Surfaces | \$155 |
| D6610 | Retainer Onlay — Cast High Noble Metal — Two Surfaces | \$185 |
| D6611 | Retainer Onlay — Cast High Noble Metal — Three or More Surfaces | \$185 |
| D6612 | Retainer Onlay — Cast Predominantly Base Metal — Two Surfaces | \$100 |
| D6613 | Retainer Onlay — Cast Predominantly Base Metal — Three or More Surfaces | \$100 |
| D6614 | Retainer Onlay — Cast Noble Metal — Two Surfaces | \$175 |
| D6615 | Retainer Onlay — Cast Noble Metal — Three or More Surfaces | \$175 |
| D6624 | Retainer Inlay — Titanium | \$175 |
| D6634 | Retainer Onlay — Titanium | \$185 |
| Fixed Partial Denture Retainers — Crown | | |
| D6720 | Retainer Crown — Resin With High Noble Metal | \$150 |
| D6721 | Retainer Crown — Resin With Predominantly Base Metal | \$150 |
| D6722 | Retainer Crown — Resin With Noble Metal | \$150 |
| D6740 | Retainer Crown — Porcelain/Ceramic | \$200 |
| D6750 | Retainer Crown — Porcelain Fused to High Noble Metal | \$225 |

| Codes | Description of Covered Services | Copayments |
|--|---|------------|
| D6751 | Retainer Crown — Porcelain Fused to Predominantly Base Metal | \$200 |
| D6752 | Retainer Crown — Porcelain Fused to Noble Metal | \$200 |
| D6753 | Retainer Crown - Porcelain Fused to Titanium and Titanium Alloys | \$200 |
| D6780 | Retainer Crown — 3/4 Cast High Noble Metal | \$225 |
| D6781 | Retainer Crown — 3/4 Cast Predominantly Base Metal | \$200 |
| D6782 | Retainer Crown — 3/4 Cast Noble Metal | \$200 |
| D6783 | Retainer Crown — 3/4 Porcelain/Ceramic | \$200 |
| D6784 | Retainer Crown 3/4- Titanium and Titanium Alloys | \$200 |
| D6790 | Retainer Crown — Full Cast High Noble Metal | \$225 |
| D6791 | Retainer Crown — Full Cast Predominantly Base Metal | \$200 |
| D6792 | Retainer Crown — Full Cast Noble Metal | \$200 |
| D6794 | Retainer Crown — Titanium | \$225 |
| Other Fixed Partial Denture Services | | |
| D6930 | Recement Fixed Partial Denture | \$15 |
| D6980 | Fixed Partial Denture Repair Necessitated by Restorative Material Failure | \$25 |
| D7000-D7999 X. Oral and Maxillofacial Surgery | | |
| Extractions <i>Includes local anesthesia, suturing, if needed, and routine post-operative care.</i> | | |

| Codes | Description of Covered Services | Copayments |
|---|--|------------|
| D7111 | Extraction — Coronal Remnants — Deciduous Tooth | \$10 |
| D7140 | Extraction — Erupted Tooth or Exposed Root (Elevation and/or Forceps Removal) Includes Removal of Tooth Structure, Minor Smoothing of Socket Bone, and Closure, as Necessary | \$20 |
| Surgical Extractions <i>Includes local anesthesia, suturing, if needed, and routine post-operative care.</i> | | |
| D7210 | Extraction — Erupted Tooth Requiring Removal of Bone and/or Sectioning of Tooth, and Including Elevation of Mucoperiosteal Flap if Indicated | \$30 |
| D7220 | Removal of Impacted Tooth — Soft Tissue | \$55 |
| D7230 | Removal of Impacted Tooth — Partially Bony | \$55 |
| D7240 | Removal of Impacted Tooth — Completely Bony | \$65 |
| D7241 | Removal of Impacted Tooth — Completely Bony With Complications | \$65 |
| D7250 | Removal of Residual Tooth Roots — Cutting Procedure | \$30 |
| D7251 | Coronectomy — Intentional Partial Tooth Removal | \$33 |
| Other Surgical Procedures | | |
| D7260 | Oroantral Fistula Closure | \$100 |
| D7261 | Primary Closure of a Sinus Perforation | \$100 |
| D7270 | Tooth Reimplantation/ Stabilization | \$60 |

| Codes | Description of Covered Services | Copayments |
|-------|--|------------|
| D7280 | Exposure of an Unerupted Tooth | \$60 |
| D7282 | Mobilization of Erupted or Malpositioned Tooth to Aid Eruption | \$60 |
| D7283 | Placement of Device to Facilitate Eruption of Impacted Tooth | \$0 |
| D7285 | Biopsy of Oral Tissue — Hard (Bone, Tooth) | \$60 |
| D7286 | Biopsy of Oral Tissue — Soft | \$25 |
| D7287 | Exfoliative Cytology — Sample Collection | \$13 |
| D7291 | Transseptal Fiberotomy Supra Crestal Fiberotomy — By Report | \$20 |

| Codes | Description of Covered Services | Copayments |
|---|--|------------|
| Alveoloplasty — Surgical Preparation of the Ridge for Dentures | | |
| D7310 | Alveoloplasty in Conjunction With Extractions — Four or More Teeth or Tooth Spaces, per Quadrant. The Alveoloplasty is Distinct (Separate Procedure) from Extractions. Usually in Preparation for a Prosthesis or Other Treatments Such as Radiation Therapy and Transplant Surgery | \$30 |
| D7311 | Alveoloplasty in Conjunction With Extractions — One to Three Teeth or Tooth Spaces, per Quadrant. The Alveoloplasty is Distinct (Separate Procedure) from Extractions. Usually in Preparation for a Prosthesis or Other Treatments Such as Radiation Therapy and Transplant Surgery | \$15 |
| D7320 | Alveoloplasty not in Conjunction With Extractions — Per Quadrant | \$35 |
| D7321 | Alveoloplasty not in Conjunction With Extractions — One to Three Teeth or Tooth Spaces per Quadrant | \$20 |
| Removal of Cysts, Tumors, and Neoplasms | | |
| D7450 | Removal of Benign Odontogenic Cyst or Tumor — Lesion up to 1.25 cm Diameter | \$60 |
| D7451 | Removal of Benign Odontogenic Cyst or Tumor — Lesion Greater than 1.25 cm Diameter | \$60 |

| Codes | Description of Covered Services | Copayments |
|--------------------------------|--|------------|
| D7460 | Removal of Benign Non-Odontogenic Cyst or Tumor — Lesion up to 1.25 cm Diameter | \$60 |
| D7461 | Removal of Benign Non-Odontogenic Cyst or Tumor — Lesion Greater than 1.25 cm Diameter | \$60 |
| Excision of Bone Tissue | | |
| D7471 | Removal of Lateral Exostosis — Maxilla or Mandible | \$90 |
| D7472 | Removal Torus Palatinus | \$90 |
| D7473 | Removal Torus Mandibularis | \$90 |
| D7485 | Reduction of Osseous Tuberosity | \$90 |
| Surgical Incision | | |
| D7510 | Incision and Drainage of Abscess — Intraoral — Soft Tissue | \$25 |
| D7511 | Incision and Drainage of Abscess — Intraoral — Soft Tissue — Complicated (Includes Drainage of Multiple Facial Spaces) | \$30 |
| D7520 | Incision and Drainage of Abscess — Extraoral — Soft Tissue | \$35 |
| D7521 | Incision and Drainage of Abscess — Extraoral — Soft Tissue — Complicated (Includes Drainage of Multiple Facial Spaces) | \$40 |
| Other Repair Procedures | | |
| D7922 | Placement of Intra-Socket Biological Dressing to Aid In Hemostasis or Clot Stabilization, Per Site | \$0 |
| D7953 | Bone Replacement Graft for Ridge Preservation — Per Site | \$75 |

| Codes | Description of Covered Services | Copayments |
|-------------------------------|---|------------|
| D7960 | Frenulectomy — Also Known as Frenectomy or Frenotomy — Separate Procedure not Incidental to Another Procedure. Removal or Release of Mucosal and Muscle Elements of a Buccal, Labial, or Lingual Frenum that is Associated with a Pathological Condition, or Interferes with Proper Oral Development or Treatment | \$60 |
| D7963 | Frenuloplasty | \$65 |
| D7970 | Excision of Hyperplastic Tissue — Per Arch | \$60 |
| D7971 | Excision of Pericoronal Gingiva Removal of Inflammatory or Hypertrophied Tissues Surrounding Partially Erupted/ Impacted Teeth | \$30 |
| D7972 | Surgical Reduction of Fibrous Tuberosity | \$60 |
| Miscellaneous Services | | |
| D9110 | Palliative (Emergency) Treatment of Dental Pain — Minor Procedure | \$0 |
| D9211 | Regional Block Anesthesia | \$0 |
| D9212 | Trigeminal Division Block Anesthesia | \$0 |
| D9215 | Local Anesthesia | \$0 |
| D9219 | Evaluation for Deep Sedation or General Anesthesia | \$0 |
| D9223 | Deep Sedation/General Anesthesia — Each 15-Minute Increment | \$20 |
| D9230 | Analgesia, Anxiolysis, Inhalation of Nitrous Oxide | \$0 |
| D9243 | Intravenous Moderate (Conscious) Sedation/Analgesia — Each 15-Minute Increment | \$20 |

| Codes | Description of Covered Services | Copayments |
|-------|--|------------|
| D9310 | Consultation (Diagnostic Service Provided by a Dentist or Physician other than Practitioner Providing Treatment) | \$0 |
| D9311 | Treating Dentist Consults with a Medical Health Care Professional Concerning Medical Issues that May Affect Patient's Planned Dental Treatment | \$0 |
| D9430 | Office Visit Observation | \$0 |
| D9440 | Office Visit After Hours | \$0 |
| D9610 | Therapeutic Drug Injection — By Report | \$0 |
| D9612 | Therapeutic Paternal Drug, Two or more Administrations Different Medications | \$0 |
| D9630 | Drugs or Medicaments Dispensed in the Office for Home Use | \$0 |
| D9910 | Application of Desensitizing Medication | \$0 |
| D9930 | Treat Complications — By Report | \$0 |
| D9932 | Cleaning and Inspection of Removable Complete Denture, Maxillary | \$0 |
| D9933 | Cleaning and Inspection of Removable Complete Denture, Mandibular | \$0 |
| D9934 | Cleaning and Inspection of Removable Partial Denture, Maxillary | \$0 |
| D9935 | Cleaning and Inspection of Removable Partial Denture, Mandibular | \$0 |
| D9940 | Occlusal Guard — By Report | \$40 |

| Codes | Description of Covered Services | Copayments |
|-------|--|------------|
| D9942 | Repair and/or Reline of Occlusal Guard | \$20 |
| D9943 | Occlusal Guard Adjustment | \$5 |
| D9951 | Occlusal Adjustment — Limited | \$0 |
| D9952 | Occlusal Adjustment — Complete | \$60 |
| D9997 | Dental Case Management - Patients With Special Health Care Needs | \$0 |

Orthodontics

Treatment plan maximum of 24 months.

1. Patient under 18 years of age at the start of treatment — Class I, II, and III malocclusion (copayment required of \$1,000 or 50 percent of reasonable and customary charges, whichever is less).
2. Patient 18 years of age or over at the start of treatment — Class I, II, and III malocclusion (copayment required of \$1,750 or 50 percent of reasonable and customary charges, whichever is less). Includes Invisalign as an optional treatment procedure — this procedure may fall under the “More Expensive Services” option and as such, the member choosing this option would be responsible for the difference between Invisalign charges and the standard adult orthodontic charge.

More Expensive Services

A covered individual may elect a more expensive procedure than an appropriate procedure recommended by the dentist. The covered individual shall pay any copayment required for the less expensive procedure, plus the difference in cost between the two procedures, on the basis of the reasonable and customary dental charges for the procedures.

Emergency Services — Out-of-Area

Emergency Treatment is defined as when a covered SHBP (or SEHBP) member or dependent is at least 50 miles from home, any necessary service or procedure which is rendered as the direct result of an unforeseen occurrence and requires immediate, urgent action or remedy. Examples are: acute pain, bleeding, fractured tooth, broken filling, broken front tooth, broken denture, and lost or loose crown. The reimbursement shall be at the full amount of the charge, up to a maximum of \$100 per episode.

SERVICES NOT COVERED BY THE DPO

- A service started before the person became a covered individual under the plan.
 - Replacement of lost, stolen, or damaged prosthodontic devices within two years of the date of initial installation.
 - A service not reasonably necessary for the dental care of a covered individual or provided solely for cosmetic purposes.
 - Providing supplies of a type normally intended for home use, such as toothpaste, toothbrushes, waterpicks, and mouthwash.
 - A service required because of war or an act of war.
 - A service made available to a covered individual or financed by the federal, State, or local government. This includes the federal Medicare program and any similar federal program, any Workers' Compensation law or similar law, any automobile no-fault law, or any other program or law under which the covered individual is, or could be, covered. The exclusion is applicable whether or not the covered individual receives the service, makes a claim or receives compensation for the service, or receives a recovery from a third party for damages.
- A service not furnished by a dentist or physician licensed to provide the dental service, except for a service performed by a licensed dental hygienist under the direction of a dentist.
 - General anesthesia, except when medically necessary in connection with covered oral and periodontal surgery procedures.
 - Hospitalization.
 - Any dental implant including any crowns, prostheses, devices, or appliances attached to implants.
 - Experimental procedures.
 - Appliances, restorations, and procedures to alter vertical dimension and/or restore occlusion, including temporomandibular joint dysfunction, except oral splints.
 - Procedures that are not listed.
 - A service covered under any medical, surgical, or major medical plan (including a Health Maintenance Organization — HMO) provided by the employer.
 - Services and supplies provided in connection with treatment or care that is not covered under the plan.

SECTION FOUR

THE DENTAL EXPENSE PLAN

The Dental Expense Plan (DEP) is an indemnity plan that reimburses for a portion of the expenses incurred for dental care provided by dentists or physicians licensed to perform dental services in the state in which they are practicing. Not all dental services are eligible for reimbursement, and some services are eligible only up to a limited amount (for example, orthodontic services are reimbursed differently than other services)

Diagnostic/preventive and orthodontic services are not subject to an annual deductible. For all other services an annual deductible amount must be met before benefits are payable. You are responsible for making the full

payment of all charges to your dentist.

The DEP has been established by the State as a self-funded plan. The State currently contracts with Aetna Dental to act as the administrative agent for the Dental Expense Plan.

As a DEP member, you may be able to take advantage of a special Aetna network of participating dental providers. In this network, participating dental providers contract with Aetna for a discounted fee schedule. When using a participating dental provider, you only pay the provider any applicable deductible and the appropriate coinsurance based on the discounted fee, thereby reducing your out-of-pocket cost. In many cases the participating dental provider will submit the claims directly to Aetna, eliminating the necessity of filing claim forms.

To find out if your provider participates in the discounted network, call Aetna at 1-877-STATENJ (1-877-782-8365) or visit Aetna's website at: www.aetna.com

Annual Deductible

Diagnostic/preventive and orthodontic services are not subject to a deductible amount.

For other services, the first \$50 of covered expenses that you or your dependent(s) incur in a calendar year is not eligible for reimbursement. However, if there are four or more members of your family in the DEP, no additional deductibles are charged after any three members have each met their \$50 deductible.

Reasonable and Customary Charges

The DEP covers only that part of a provider's charge for a service or supply that is reasonable and customary. Generally speaking, a charge by your dentist, or by any other provider of services or supplies, is considered reasonable and customary if it doesn't exceed the pre-

vailing charge for the same service or supply made by similar providers in the same geographic area; it may differ from the actual amount that your dentist charges. You are responsible for the amount the dentist charges above the reasonable and customary allowances.

Dental Expense Plan Benefits

| | In-Network | Out-of-Network |
|--|--|--|
| Deductible / Calendar Year | \$50 / Individual \$100 / Family Waived for Preventive Care | \$75 / Individual \$150 / Family Waived for Preventive Care |
| Coinsurance (as percentage of reasonable and customary charges) | 100% Preventive 80% Basic Restorative 65% Major Restorative 50% Periodontics & Prosthodontics | 90% Preventive 70% Basic Restorative 55% Major Restorative 40% Periodontics & Prosthodontics |
| Maximum Annual Benefit / Individual | \$3,000 | \$2,000; maximum of \$3,000 combined in- and out-of-network |
| Orthodontic Services Under Age 19 | 50% to \$1,000 lifetime maximum; not subject to deductible; maximum not combined with Annual Maximum | 40% to \$750 lifetime; maximum of \$1,000 combined in- and out-of-network; not subject to deductible; maximum not combined with Annual Maximum |

COVERED SERVICES

A general description of each category of service is provided below. Refer to the “Services Eligible for Reimbursement” section for any limitations that may apply to these services.

Diagnostic and Preventive Services are precautionary services, and are intended to maintain oral health and reduce the effects of tooth decay or gum disease which could lead to an increased need for more costly restorative services. They include the following:

- Oral Evaluations (includes comprehensive, periodic, limited, and specialist oral evaluations);
- Prophylaxis (cleaning of the teeth, including scaling and polishing procedures);
- Fluoride Treatments (topical application of fluoride for children under age 19);
- X-rays (limitations may apply); and
- Laboratory and other diagnostic tests.

Basic Services include:

- Emergency Treatment (Palliative only);
- Space Maintainers (i.e., passive appliances — fixed or removable);
- Simple Extractions;
- Surgical Extractions;
- Oral Surgery;
- Anesthesia Services;
- Basic Restorations (i.e., amalgam restorations and resin restorations);
- Endodontics (i.e., treatment of diseases of the dental pulp, including root canal and associated therapy); and
- Repairs to removable dentures.

Major Restorative Services include those services that restore existing teeth. These services are utilized only if a tooth cannot be restored with an amalgam, acrylic, synthetic porcelain, or composite filling restoration. Inlays, onlays, and crowns are typical examples of major restorative services.

Periodontal Services include those services involving the maintenance, reconstruction, regeneration, and treatment of the supporting structures surrounding teeth, including bone, gum tissue, and root surfaces.

Prosthodontic Services include both removable and fixed dentures (bridges) replacing missing teeth.

Orthodontic Services include services to correct abnormalities in tooth position (malposition) or abnormal bite (malocclusion), using appliances such as retainers or braces.

Annual and Lifetime Benefit Maximums

The most the Dental Expense Plan will pay for any one person in any one calendar year is \$3,000 — combined in-network and out-of-network. This maximum applies to all eligible services except orthodontic, which has a separate \$1,000 lifetime benefit maximum.

In-Network and Out-of-Network Integration

The in-network maximum is \$3,000 and the out-of-network maximum is \$2,000, and the two maximums are integrated. This means that if you receive services out-of-network and reach the out-of-pocket maximum of \$2,000, the \$2,000 carries forward towards the \$3,000 in-network maximum, leaving only \$1,000 remaining for in-network services. Examples of how in-network and out-of-network claims are paid are shown in the following charts.

**ADDITIONAL PROVISIONS
OF THE DEP**

How Payments Are Made

Normally, any reimbursements will be made to the DEP subscriber. The DEP subscriber may, however, authorize Aetna to send the reimbursement directly to the dental provider by completing the appropriate part of the claim form.

Additionally, whenever a law or court order requires the payment of dental expense benefits under the DEP to be made to a person or facility other than the DEP subscriber, the payment will be made to that person or facility upon proper notification (letter and a copy of the order/law).

Filing Deadline — Proof of Loss

Aetna must be given written proof that a dental service has been performed for which a claim is made under the coverage. This proof must cover the occurrence, character, and extent of the service. It must be furnished within 27 months of the date of service. For example, if a service were incurred on February 1, 2019, you would have until April 30, 2021, to file the claim.

A claim will not be considered valid unless proof of the service is furnished within the time limit indicated above. If it is not possible for you to provide proof within the time limit, the claim may be considered valid upon appeal if the reason the proof was not provided in a timely basis was reasonable.

Itemized Bills Are Necessary

You must obtain itemized bills from the providers of services for all dental expenses. The itemized bills must include the following:

- Name and address of provider;
- Provider's tax identification number;
- Name of patient;
- Subscriber's identification number;
- Date of service;
- Type of service;
- Procedure code (CDT-2020 Code); and
- Charge for each service.

Predetermination of Benefits

Predetermination is voluntary and allows you to know what services are covered and what payments will be made for treatment before the work is done. If you or one of your dependents are likely to incur dental expenses over \$300, it is strongly recommended that you ask your dentist to file for predetermination of benefits.

This feature of the DEP ensures that both you and the dentist will know in advance what part of the dentist's charges the DEP will pay. If possible, treatment should be completed within 90 days of receiving the approved predetermination.

The predetermination of benefits provision of the DEP is important, because under the alternative procedures provision (see the "Alternative Procedures" section), Aetna has the right to pay the reasonable and customary allowance for the method of treatment that is proper and is economically sound.

How Predetermination of Benefits Works — Your dentist submits a treatment plan and Aetna determines the amount the DEP will pay, and informs you and the

| In-Network Claims | | | | | | |
|-------------------|-----------------|---------------|------------|-------------|------------|-------------|
| Procedure | Provider Charge | DEP Allowance | Deductible | Coinsurance | Plan Pays | Member Pays |
| Abutment | \$1,250.00 | \$785.00 | \$50.00 | 50% | \$367.50 | \$417.50 |
| Pontic | \$1,250.00 | \$785.00 | \$0.00 | 50% | \$392.50 | \$392.50 |
| Abutment | \$1,250.00 | \$726.00 | \$0.00 | 50% | \$363.00 | \$363.00 |
| Totals | \$3,750.00 | \$2,296.00 | \$50.00 | — | \$1,123.00 | \$1,173.00 |

| Out-of-Network Claims | | | | | | |
|-----------------------|------------|---------------|------------|-------------|------------|-------------|
| Procedure | DDS Charge | PPO Allowance | Deductible | Coinsurance | Plan Pays | Member Pays |
| Abutment | \$1,250.00 | \$1,150.00 | \$75.00 | 40% | \$430.00 | \$820.00 |
| Pontic | \$1,250.00 | \$1,150.00 | \$0.00 | 40% | \$500.00 | \$750.00 |
| Abutment | \$1,250.00 | \$1,150.00 | \$0.00 | 40% | \$500.00 | \$750.00 |
| Totals | \$3,750.00 | \$3,450.00 | \$75.00 | — | \$1,430.00 | \$2,320.00 |

dentist of its payment decision. You and your dentist should discuss the predetermination before the work is started.

Predetermination of benefits will help you avoid surprises. Most dentists are familiar with predetermination procedures; if not, they should call Aetna at 1-877-STATENJ (1-877-782-8365). If your dentist submits a treatment plan for predetermination of benefits and then alters the course of treatment, Aetna will adjust its payments accordingly. If the dentist makes a major change in the treatment plan, he or she should send in a revised plan.

Alternative Procedures

Usually there are several ways to treat a particular dental problem. Payment will be based on the least costly treatment as determined by Aetna so long as the treatment meets acceptable dental standards. If you and the dentist decide you want a more costly treatment method, you are responsible for the charges beyond those for the less costly, appropriate treatment.

SERVICES ELIGIBLE FOR REIMBURSEMENT

Even though a service or supply may not be described or listed in this handbook, that does not make the service or supply eligible for a benefit under this plan.

- Oral evaluations (limited to twice in a calendar year). Emergency or limited oral evaluations are limited to once in a calendar year, per patient — covered at 100 percent of the reasonable and customary charges.
- X-rays (horizontal bitewing X-rays limited to two series of up to four films in a calendar year; vertical bitewing X-rays limited to two series of up to eight films per calendar year; set of full mouth or panoramic X-rays limited to once per 36-month interval; no more than 18 films per set of full mouth

periapical X-rays).

- Oral prophylaxis, including scaling (not including scaling performed by a periodontist) and polishing (limited to twice in a calendar year).
- Topical application of fluoride for children under age 19 limited to twice in a calendar year.
- Sealants (limited to once per lifetime for permanent molars of eligible dependent children under the age of 19 years).
- Prosthodontic procedures (the replacement of an existing fixed or removable prosthetic appliance is covered only after a five-year period, measured from the date on which the appliance was previously placed).
- Periodontic procedures (reimbursement for periodontal surgical procedures and follow-up maintenance, usually provided for a specific quadrant, is limited to one surgical-type procedure every 36 months). Reimbursement for periodontal scaling and root planing procedures per specific quadrant is limited to one procedure per 12-month interval.
- Restorative procedures, including fillings, inlays, onlays, and crowns (the replacement of a crown is covered only after a five-year period measured from the date on which the crown was previously placed).
- Emergency palliative treatment.
- Extractions of teeth.
- Endodontic services, such as pulpotomy and root canal therapy.
- Space maintainers.
- Oral surgery for surgical extractions, treatment of fractures, removal of lesions of the mouth, alveolectomy, and biopsy of hard and soft tissue.

- Apicoectomy.
- General anesthesia (including conscious sedation coverage) when medically necessary and in connection with covered oral and periodontal surgical procedures.

ORTHODONTIC SERVICES ELIGIBLE FOR REIMBURSEMENT

Certain charges for orthodontic procedures are eligible if:

- You have been a full-time employee for at least 10 months;
- The orthodontic treatment is for a child covered under the DEP who is less than 19 years old;
- The procedure involves the use of active appliances to move teeth in order to correct the faulty position of teeth (malposition) or abnormal bite (malocclusion);
- The service or supply is part of a treatment plan submitted by the dentist and approved by Aetna with an estimate of the benefits that are payable;
- The service or supply is furnished before the end of the estimated duration of the treatment as recorded in the treatment plan; and
- An active appliance for the procedure is inserted while the person is eligible for benefits in this program.

Orthodontic Benefits

In-Network Eligible orthodontic services will be covered at 50 percent, up to a lifetime benefit maximum of \$1,000.

Out-of-Network orthodontic services will be covered at 40 percent, up to a lifetime benefit maximum of \$750 (maximum of \$1,000 combined in- and out-of-network).

There is no deductible for orthodontic services. See the "Orthodontic Charges Not Eligible Under the DEP" section.

SERVICES NOT ELIGIBLE FOR REIMBURSEMENT

- Any orthodontic service prior to the employee attaining 10 months of employment, or for any member over 19 years of age.
- Gold restorations other than crowns, inlays, and onlays.
- Any service or item not reasonably necessary for the dental care of the patient.
- Endosteal, subperiosteal, and transosteal tooth implants.
- Protective devices such as athletic mouth guards, plaque control, or myofunctional therapy.
- Services and/or appliances that are for the primary purpose of altering vertical dimension (change the way natural teeth meet), including full mouth rehabilitation (crowning all or most of the teeth), splinting teeth with crowns, fillings, appliances, or any method or service that restores occlusion or incisal tooth structure lost from attrition, erosion, abrasion, or any other cause.
- Crowns, inlays, and onlays if used in splinting procedures during periodontal treatment.
- A service for cosmetic purposes.
- Any charge for a supply that is normally for home use such as toothpaste, toothbrushes, water-pick, or mouthwash.
- A dental examination when required as a condition of employment by an employer, a government agency, or the terms of a labor agreement.
- Charges for services that are not reasonably necessary to produce a professionally acceptable result.
- A service or supply due to a war or any act of war.
- A service not furnished by a dentist or physician licensed to provide the dental service, except for a service performed by a licensed dental hygienist under the direction of a dentist.
- A service rendered by a provider that is beyond the scope of the provider's license.
- A charge made by a dentist for a failure of the patient to keep an appointment.
- A charge for the completion of any claim forms.
- A charge in connection with any procedure started before the patient was eligible for reimbursement in this program; except that a procedure will not have been considered to have started with an oral prophylaxis or a diagnostic procedure.
- Any service or supply other than those specifically covered under this program.
- Hospitalization.
- Experimental procedures.
- A service covered under any medical, surgical, or major medical plan (including a Health Maintenance Organization (HMO)) provided by the employer.
- A service made available to a covered individual or financed by the federal, State, or local government.

This includes the federal Medicare program and any similar federal program, any Workers' Compensation law or similar law, any automobile no-fault law, or any other program or law under which the covered individual is, or could be, covered. The exclusion is applicable whether or not the covered individual receives the service, makes a claim or receives compensation for the service, or receives a recovery from a third party for damages.

- Any charge incurred after the patient is no longer covered, except in the case of an Extension of Coverage.
- Any charge for a service that is more than the reasonable and customary dental charge.
- Any charge for a service rendered by a member of the patient's immediate family (including you, your spouse or civil union/domestic partner, your child, brother, sister, or parent of you or spouse/partner).
- Charges for sterilization or asepsis.
- Services and supplies provided in connection with treatment or care that is not covered under the plan.

Orthodontic Charges Not Eligible Under the DEP

- Charges that are eligible for coverage under the regular dental care portion of the program.
- Charges for an orthodontic procedure started prior to the day on which the person became covered under the program or eligible for orthodontic benefits.
- Charges not reasonably necessary for orthodontic care.
- Any charges incurred for orthodontic procedures or treatment begun on or after the date the person attains age 19.

APPENDIX I**CLAIM APPEAL PROCEDURES**

You or your authorized representative may appeal and request that your dental plan reconsider any claim or any portion(s) of a claim for which you believe benefits have been erroneously denied based on the plan's limitations and/or exclusions. This appeal may be of an administrative or dental nature. Administrative appeals might question eligibility or plan benefit decisions such as whether a particular service is covered or paid appropriately. Dental appeals refer to the determination of dental need, appropriateness of treatment, or experimental and/or investigational procedures.

The following information must be given at the time of each inquiry:

- Name(s) and address(es) of patient and employee;
- Employee's identification number;
- Date(s) of service(s);
- Provider's name and identification number;
- The specific remedy being sought; and
- The reason you think the claim should be reconsidered.

If you have any additional information or evidence about the claim that was not given when the claim was first submitted, be sure to include it.

Any member of the DEP who disagrees with a final decision of Aetna may request, in writing, that the matter be considered by the SHBC. Requests for consideration must be directed to the Appeals Coordinator, State Health Benefits Commission, P.O. Box 299, Trenton, NJ 08625-0299, and must contain the reason for the disagreement and a copy of all relevant correspondence. Appeals are considered at regular meetings of

the Commission. It is the responsibility of the member to provide the Commission with any medical or other information that the Commission may require in order to make a decision.

Upon request, your DPO will supply you with its appeal procedures. Any member of a DPO who disagrees with a determination of the appropriateness of a procedure made by a DPO, or any member of a DPO who feels that the DPO has violated the terms and conditions of its contract with the SHBP, may request in writing that the matter be considered by the Commission. Such an appeal can only be considered after the member has exhausted the DPO's grievance process. Requests for consideration must be directed to the *Appeals Coordinator, State Health Benefits Commission, P.O. Box 299, Trenton, NJ 08625-0299*, and must contain the reason for the disagreement and a copy of all relevant correspondence and supporting documentation.

Notification of all Commission decisions will be made in writing to the member. If the Commission denies the member's appeal, the member will be informed of further steps that may be taken in the denial letter from the Commission. Any member who disagrees with the Commission's decision may request, within 45 days and in writing to the Commission, that the case be forwarded to the Office of Administrative Law (OAL). The Commission will then determine if a factual hearing is necessary. If so, the case will be forwarded to the OAL. An Administrative Law judge will hear the case and make a recommendation to the Commission, which the Commission may adopt, modify, or reject. If a factual hearing is not necessary, the administrative appeal process involving the Commission is ended. When the administrative process is completed, further appeals may be made to the Superior Court of New Jersey, Appellate Division.

If your case is forwarded to the OAL, you will be responsible for the presentation of your case and for sub-

mitting all evidence. You will be responsible for any expenses involved in gathering evidence or material that will support your grounds for appeal. If you take your appeal to Superior Court, you will be responsible for any court filing fees or similar related costs that may be necessary during the appeal process. If you require an attorney or expert medical testimony, you will be responsible for any fees or costs incurred.

APPENDIX II

GLOSSARY

Alveolectomy — Surgical excision of a portion of the dentoalveolar process, for re-contouring the tooth socket ridge at the time of tooth removal in preparation for a dental prosthesis (denture).

Amalgam — An alloy used in dental restoration.

Apicoectomy — Surgical removal of a dental root apex. Root resection.

Bitewing X-Ray — X-rays taken with the film holder held between the teeth and the film parallel to the teeth.

Calendar Year — A year starting January 1 and ending on December 31.

Coinsurance — The portion of an eligible charge which is the member's financial responsibility.

Coordination of Benefits — The practice of correlating the payments a plan makes with payments provided by other insurance covering the same charges or expenses, so that (1) the plan with primary responsibility pays first, (2) reimbursement by the two plans does not exceed 100 percent of the allowable expense, and (3) the dental plan does not pay more than it would if no other insurance existed.

Copayment — The portion of an eligible charge under a DPO which is the member's financial responsibility.

Crossbite — An abnormal relation of one or more teeth of one arch to the opposing tooth or teeth of the other arch.

Crown — That part of a tooth that is covered with enamel or an artificial substitute for that part.

Deductible — The first eligible expense, or portion thereof, incurred within each calendar year that the member is required to pay before reimbursement for eligible expenses begins.

Dependent Coverage — Coverage of an eligible family member of an enrolled member.

Employer — The State, or a local public employer which participates in the SHBP or SEHBP.

Endodontics — Concerned with the biology and pathology of the dental pulp and surrounding tissues. Root canal treatment.

Gingivectomy — Removal of gum tissue.

Gingivoplasty — A surgical procedure that reshapes and recontours the gum tissue in order to attain functional form.

Inlay — A cast metallic or ceramic filling for a dental cavity.

Mandibular — Relating to the lower jaw.

Maxillary — Relating to the upper jaw.

Member — With respect to the Employee Dental Plans, employees and any dependents who are eligible to enroll in the SHBP/SEHBP Active Group, Retired Group, or COBRA.

Myofunctional — Relating to the role of muscle function in the correction of oral problems.

Onlay — A type of metal or ceramic restoration that overlays the tooth to provide additional strength to that tooth.

Orthodontic — Concerned with the correction and prevention of irregularities of the teeth. Dental orthopedics.

Osteoplasty — Resection of the bony structure to achieve acceptable gum contour.

Palliative Treatment — Alleviation of symptoms without curing the underlying disease.

Periodontics — Concerned with the treatment of abnormal conditions and diseases of the tissues that surround and support the teeth.

Pontic — An artificial tooth on a fixed partial denture.

Prophylaxis — A series of procedures whereby calculus (calcified deposits), stain, and other accretions are removed from the clinical crowns of the teeth and the enameled surfaces are polished.

Prosthodontics — The science of and art of providing suitable substitutes for crowns of teeth, or for replacing lost or missing teeth.

Pulpotomy — Removal of a portion of the pulp structure of a tooth, usually the coronal portion.

Reasonable and Customary — A charge by a dentist, or by any other provider of services or supplies, that does not exceed the prevailing charge for the same service or supply made by similar providers in the same geographic area. The member is responsible for any amount a dentist or provider charges above the reasonable and customary allowance.

Resin — A material used in dental restoration.

Scaling and Root Planing — The removal of subgingival calcified deposits around the teeth and the cleaning of the gingival pocket.

Temporomandibular — Denoting the joint of the lower jaw.

APPENDIX III
AVAILABLE DENTAL PLANS

| Plan Number | Plan Name | Web Addresses and Membership Services Phone Number |
|-------------|---|---|
| 305 | CIGNA Dental Health, Inc. | <i>www.cigna.com/sites/stateofnjdenal</i> 1-800-564-7642 |
| 307 | Healthplex (International Health Care Services) | <i>www.healthplex.com</i> 1-800-468-0600 |
| 317 | Horizon Dental Choice | <i>www.horizonblue.com</i> 1-800-433-6825 |
| 319 | Aetna DMO | <i>www.aetna.com/statenj</i> 1-800-843-3661 |
| 320 | MetLife | <i>www.metlife.com/dental</i> 1-866-880-2984 |
| 399 | Dental Expense Plan (PPO Administered by Aetna) | <i>www.aetna.com/statenj</i> 1-877-STATENJ (1-877-782-8365) |

APPENDIX IV**TAX\$AVE**

Tax\$ave is a benefit program, defined by Section 125 of the federal Internal Revenue Code (IRC), for eligible New Jersey State employees to use pre-tax dollars to pay for qualified medical, dental, and dependent care expenses and thereby increase their take-home pay. The pre-tax deduction effectively reduces the salary on which taxes are computed by the amount of the health, dental, or dependent care deduction.

Note: The Tax\$ave program is not available to local employees. Contact your employer to find out if you are eligible to pay premiums on a pre-tax basis through an IRC Section 125 Program offered by your employer. For more information, see the *Tax\$ave* Fact Sheet.

APPENDIX V**NOTICE OF PRIVACY PRACTICES TO ENROLLEES**

This Notice describes how medical (and dental) information about you may be used and disclosed and how you can get access to this information.

Please review it carefully.

Protected Health Information

The State Health Benefits Program and School Employees' Health Benefits Program (Programs) are required by the federal Health Insurance Portability and Accountability Act (HIPAA) and State laws to maintain the privacy of any information that is created or maintained by the programs that relates to your past, present, or future physical or mental health. This Protected Health Information (PHI) includes information communicated or maintained in any form. Examples

of PHI are your name, address, Social Security number, birth date, telephone number, fax number, dates of health care service, diagnosis codes, and procedure codes. PHI is collected by the Programs through various sources, such as enrollment forms, employers, health care providers, federal and State agencies, or third-party vendors.

The Programs are required by law to abide by the terms of this Notice. The Programs reserve the right to change the terms of this Notice. If material changes are made to this Notice, a revised Notice will be sent.

Uses and Disclosures of PHI

The Programs are permitted to use and to disclose PHI in order for our members to obtain payment for health care services and to conduct the administrative activities needed to run the Programs without specific member authorization. Under limited circumstances, we may be able to provide PHI for the health care operations of providers and health plans. Specific examples of the ways in which PHI may be used and disclosed are provided below. This list is illustrative only and not every use and disclosure in a category is listed.

- The Programs may disclose PHI to a doctor or a hospital to assist them in providing a member with treatment.
- The Programs may use and disclose member PHI so that our Business Associates may pay claims from doctors, hospitals, and other providers.
- The Programs receive PHI from employers, including the member's name, address, Social Security number, and birth date. This enrollment information is provided to our Business Associates so that they may provide coverage for health care benefits to eligible members.
- The Programs and/or our Business Associates may use and disclose PHI to investigate a com-

plaint or process an appeal by a member.

- The Programs may provide PHI to a provider, a health care facility, or a health plan that is not our Business Associate that contacts us with questions regarding the member's health care coverage.
- The Programs may use PHI to bill the member for the appropriate premiums and reconcile billings we receive from our Business Associates.
- The Programs may use and disclose PHI for fraud and abuse detection.
- The Programs may allow use of PHI by our Business Associates to identify and contact our members for activities relating to improving health or reducing health care costs, such as information about disease management programs or about health-related benefits and services, or about treatment alternatives that may be of interest to them.
- In the event that a member is involved in a lawsuit or other judicial proceeding, the Programs may use and disclose PHI in response to a court or administrative order as provided by law.
- The Programs may use or disclose PHI to help evaluate the performance of our health plans. Any such disclosure would include restrictions for any other use of the information other than for the intended purpose.
- The Programs may use PHI in order to conduct an analysis of our claims data. This information may be shared with internal departments such as auditing or it may be shared with our Business Associates, such as our actuaries.

Except as described above, unless a member specifically authorizes us to do so, the Programs will provide access to PHI only to the member, the member's

authorized representative, and those organizations who need the information to aid the Programs in the conduct of its business (our "Business Associates"). An authorization form may be obtained online at www.nj.gov/treasury/pensions or by sending an email to: hipaatform@treas.nj.gov A member may revoke an authorization at any time.

Restricted Uses

- PHI that contains genetic information is prohibited from use or disclosure by the Programs for underwriting purposes.
- The use or disclosure of PHI that includes psychotherapy notes requires authorization from the member.

When using or disclosing PHI, the Programs will make every reasonable effort to limit the use or disclosure of that information to the minimum extent necessary to accomplish the intended purpose. The Programs maintain physical, technical, and procedural safeguards that comply with federal law regarding PHI. In the event of a breach of unsecured PHI the member will be notified.

Member Rights

Members of the Program have the following rights regarding their PHI.

Right to Inspect and Copy: With limited exceptions, members have the right to inspect and/or obtain a copy of their PHI that the Programs maintain in a designated record set, which consists of all documentation relating to member enrollment and the Programs' use of this PHI for claims resolution. The member must make a request in writing to obtain access to their PHI. The member may use the contact information found at the end of this Notice to obtain a form to request access.

Right to Amend: Members have the right to request that the Programs amend the PHI that we have created and that is maintained in our designated record set.

We cannot amend demographic information, treatment records, or any other information created by others. If members would like to amend any of their demographic information, please contact your personnel office. To amend treatment records, a member must contact the treating physician, facility, or other provider that created and/or maintains these records.

The Programs may deny the member's request if: 1) we did not create the information requested on the amendment; 2) the information is not part of the designated record set maintained by the Programs; 3) the member does not have access rights to the information; or 4) we believe the information is accurate and complete. If we deny the member's request, we will provide a written explanation for the denial and the member's rights regarding the denial.

Right to an Accounting of Disclosures: Members have the right to receive an accounting of the instances in which the Program or our Business Associates have disclosed member PHI. The accounting will review disclosures made over the past six years. We will provide the member with the date on which we made a disclosure, the name of the person or entity to whom we disclosed the PHI, a description of the information we disclosed, the reason for the disclosure, and certain other information. Certain disclosures are exempted from this requirement (e.g., those made for treatment, payment or health benefits operation purposes, or made in accordance with an authorization) and will not appear on the accounting.

Right to Request Restrictions: The member has the right to request that the Programs place restrictions on the use or disclosure of their PHI for treatment, pay-

ment, or health care operations purposes. The Programs are not required to agree to any restrictions and in some cases will be prohibited from agreeing to them. However, if we do agree to a restriction, our agreement will always be in writing and signed by the Privacy Officer. The member request for restrictions must be in writing. A form can be obtained by using the contact information found at the end of this Notice.

Right to Restrict Disclosure: The member has the right to request that a provider restrict disclosure of PHI to the Programs or Business Associates if the PHI relates to services or a health care item for which the individual has paid the provider in full. If payment involves a flexible spending account or health savings account, the individual cannot restrict disclosure of information necessary to make the payment but may request that disclosure not be made to another program or health plan.

Right to Receive Notification of a Breach: The member has the right to receive notification in the event that the Programs or a Business Associate discover unauthorized access or release of PHI through a security breach.

Right to Request Confidential Communications: The member has the right to request that the Programs communicate with them in confidence about their PHI by using alternative means or an alternative location, if the disclosure of all or part of that information to another person could endanger them. We will accommodate such a request if it is reasonable, if the request specifies the alternative means or locations, and if it continues to permit the Programs to collect premiums and pay claims under the health plan.

To request changes to confidential communications, the member must make their request in writing and must clearly state that the information could endanger them if it is not communicated in confidence as they requested.

Right to Receive a Paper Copy of the Notice: Members are entitled to receive a paper copy of this Notice. Please contact us using the information at the end of this Notice.

Questions and Concerns

If you have questions or concerns, please contact the Programs using the information listed at the end of this Notice (local county, municipal, and board of education employees should contact the HIPAA Privacy Officer for their employer).

If members think the Programs may have violated their privacy rights, or they disagree with a decision made about access to their PHI, in response to a request made to amend or restrict the use or disclosure of their information, or to have the Programs communicate with them in confidence by alternative means or at an alternative location, they must submit their complaint in writing. To obtain a form for submitting a complaint, use the contact information found at the end of this Notice.

Members also may submit an online complaint to the U.S. Department of Health and Human Services, at: ***www.hhs.gov/hipaa/filing-a-complaint***

The Programs support member rights to protect the privacy of PHI. It is your right to file a complaint with the Programs or with the U.S. Department of Health and Human Services.

Contact Office:

The New Jersey Division of Pensions & Benefits
HIPAA Privacy Officer

Address:

New Jersey Division of Pensions & Benefits
Bureau of Policy and Planning
P.O. Box 295
Trenton, NJ 08625-0295

Email: ***hipaaform@treas.nj.gov***

HEALTH BENEFITS CONTACT INFORMATION

Addresses

Our mailing address is:

New Jersey Division of Pensions & Benefits
Health Benefits Bureau
P.O. Box 299
Trenton, NJ 08625-0299

Our website address is:

www.nj.gov/treasury/pensions

Our email address is

pensions.nj@treas.nj.gov

Telephone Numbers

Division of Pensions & Benefits

Office of Client Services (609) 292-7524
Relay Operator (Hearing Impaired)
Dial 711 and provide
operator with: (609) 292-6683

State Employee Advisory Service (EAS)

1-866-327-9133

Rutgers University Personnel Counseling Service

RBHS-Newark..... (973) 972-5429
RBHS-Piscataway..... (732) 235-5930
Rutgers-Camden (856) 770-5750

New Jersey State Police

Office of Employer and
Organization Development 1-800-367-6577

New Jersey Department of Banking and Insurance

Individual Health Coverage
Program Board..... 1-800-838-0935

Consumer Assistance for
Health Insurance..... (609) 292-5316

Independent Health Care
Appeals Program 1-800-466-7467

New Jersey Department of Human Services

Pharmaceutical Assistance to the
Aged and Disabled (PAAD) 1-800-792-9745

Division on Senior Affairs..... 1-800-792-8820

Insurance Counseling 1-800-792-8820

Centers for Medicare and Medicaid Services

New Jersey Medicare —
Part A and Part B 1-800-MEDICARE

HEALTH BENEFITS PUBLICATIONS

Publications and fact sheets available from the NJD-PB provide information on a variety of subjects. Fact sheets, guidebooks, applications, and other publications are available for viewing or downloading on our website.

General Publications

Summary Program Description — An overview of SHBP/SEHBP eligibility and plans

Plan Design Comparison Charts — Out-of-pocket cost comparison charts for State employees, local government employees, local education employees, and all retirees

Health Benefit Fact Sheets

- *Health Benefits Coverage — Enrolling as a Retiree*
- *Health Benefit Programs and Medicare Parts A & B for Retirees*
- *Termination of Employment through Resignation, Dismissal, or Layoff*

- *COBRA — The Continuation of Health Benefits*
- *Dental Plans — Active Employees*
- *Health Benefits Retired Coverage under Chapter 330*
- *Family Status Changes - Employees*
- *Family Status Changes - Retirees*
- *Health Benefits Coverage Continuation for Over Age Children With Disabilities*
- *Health Benefits Coverage for Part-Time Employees*
- *Health Benefits Coverage for State Intermittent Employees*
- *Dental Plans — Retirees*
- *Health Benefits Coverage of Children until Age 31 under Chapter 375*
- *Civil Unions and Domestic Partnerships*

Health Plan Member Guidebooks

- *NJ DIRECT/CWA Unity DIRECT Member Guidebook*
- *Horizon HMO Member Guidebook*
- *Horizon OMNIA Member Guidebook*
- *Prescription Drug Plans Member Guidebook*
- *NJ DIRECT HDHP Member Guidebook*
- *Employee Dental Plans Member Guidebook*
- *Retiree Dental Plans Member Guidebook*