

Email message — February 10, 2021

**TO:** Certifying Officers, Human Resource Representatives, and Benefit Administrators

**FROM:** New Jersey Division of Pensions & Benefits (NJDPB)

**SUBJECT: Extended Call Center Hours**

**Please share this information with your staff and employees.**

The NJDPB's Call Center, (609) 292-7524, is operating from 8:00 a.m. to 4:00 p.m. on Monday and Friday, with extended hours from 8:00 a.m. to 7:00 p.m. on Tuesday, Wednesday, and Thursday, and from 8:00 a.m. to 12:00 p.m. on Saturday (closed on State Holidays). Callers should expect extended wait times due to limited staff.

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